



Chargent Release Notes

Chargent version 6.85

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Release Details

Release Title

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Release Overview

Manually inputting payment information slows you and your customers down and is prone to errors. Creating a seamless checkout process with pixel perfect checkout pages increases conversion rates and improves the customer experience. The latest Chargent release allows for customers to realize these benefits.

Chargent v6.85 marks the start of our **Payment Methods** pilot program - available only to our selected pilot program merchants. We are looking for more pilot customers; please reach out to your Chargent account executive to apply for inclusion in the program.

We are very excited to release our new **Chargent Custom Checkout** feature, which allows merchants to create pixel-perfect payment forms for their Digital Experience checkout pages. This enables JavaScript developers to use a suite of design, branding, and layout tools making the Chargent payment form look precisely the way you want it to look. This developer tool allows you to express your brand identity at every step of the payment process.

This release also delivers application enhancements and fixes.

New Features

Chargent Payment Methods - Pilot Release

Where: Version 6.85 of the following packages: Chargent Base, Chargent Orders, Chargent Anywhere - For pilot customers only.

Your customers expect a seamless payment experience

Your customers now have the ability to save, select, and remove their Payment Methods in your authenticated Digital Experience, Community, or Portal. The wallet functionality that they're used to in popular eCommerce websites and applications is now available in Chargent.

For Payment Requests, your customers will have the ability to save the card or bank account they're entering not only for future payments on that specific Chargent Order, but also for payments *in general* with your company.

Your staff will spend less time entering data, and more time delighting your customers

This functionality is also available for your staff, as they can save a Payment Method for a customer when collecting a payment in our Payment Console. When working with that same customer in the future, they can simply select that saved Payment Method from a picklist on the Chargent Order record.

Payment Methods focuses solely on tokenized payment data, lowering your costs to achieve PCI compliance.

Your developers can also leverage this functionality in custom code via the Chargent API.

Payment Methods delivers:

- A quick, effortless payment experience for your customers and your staff
- Better organization of your customers' payment tokens and activities
- Higher approval rates due to fewer input mistakes

Interested in becoming a Payment Methods Pilot customer? Reach out to your account executive today!

Chargent Custom Checkout

Where: Version 6.85 of the following packages: Chargent Base, Chargent Orders, Chargent Anywhere

Pro-Code: This is a developer tool that requires coding in order to implement and configure.

Everything your customers see and interact with should align with your company branding. That's where Chargent Custom Checkout comes in. This new tool allows your development team to fully customize the payment experience on your Experience Cloud pages. Colors, fonts, spacing, sizing - you name it. With Chargent Custom Checkout, you have complete control over what the payment step of your checkout process looks like.

Furthermore, this new feature allows you to dictate which fields are displayed or required. You can also code custom error messaging to ensure that your customers are aware of which inputs need attention, all **before** the payment is submitted. This prevents unproductive transaction attempts, saves you money, and saves your customers time and headaches.

[Reach out to Chargent support](#) today to learn more about our new Chargent Custom Checkout feature.

Enhancements

Chargent Custom Checkout - Strong Customer Authentication (SCA)

Updated the Chargent Custom Checkout library to support Strong Customer Authentication on the Cybersource payment gateway. SCA challenge flows will be presented when issuing banks require it, increasing payment collection rates.

Chargent Custom Checkout - Required Field Error Messaging

Updated the field validation behavior in Chargent Custom Checkout to allow for error messaging to appear when a user moves beyond a required field without entering text into it. This makes the user aware of the issue prior to submitting the form.

Chargent Custom Checkout - Custom Error Messages

Updated Chargent Custom Checkout to allow for custom error messaging under each field.

Chargent Custom Checkout - Updated Input Type for Zip and Phone Fields

Updated Chargent Custom Checkout to allow for the use of special characters in the Zip Code and Phone fields.

Chargent Custom Checkout - Take Payment Utility Methods for Cybersource Payment Gateway

Updated Chargent Custom Checkout to include access to the Take Payment utility methods for the Cybersource payment gateway. This allows Chargent users to leverage Chargent's payment form best practices.

Take Payment Component - Removed CVV Attribute

Updated our Take Payment Component to exclude the CVV field attribute as this is no longer a gateway requirement for card transactions.

Take Payment Component - Custom Events

Updated our Take Payment Component to fire an event when an error occurs that prevents the transaction from being sent to the payment gateway. Note that this is different from errors *reported by the payment gateway* during a transaction.

Payment Form - Bank Account Field Validations

Updated all payment forms to allow for the use of special characters and various bank account field lengths.

Fixes

Chargent Custom Checkout - Currency Field Values

Fixed an issue wherein a value set in the currencyField property did not display properly.

Chargent Custom Checkout - Billing Address Field #2

Fixed an issue wherein an error would display if Billing Address Field #2 had no value when not configured as a required field.