Chargent Release Notes

Chargent version 6.60

Release Details

Release Title
Chargent version 6.60

Release Installation URL
[Chargent Installation & Updates](#)

Release Overview

Chargent version 6.60 delivers the ability to collect payments using the Automated Clearing House (ACH) network to our popular Braintree payment gateway integration. This version also delivers bug fixes for the Automated Collections add-on.

New Features

Braintree Payment Gateway - ACH Transactions
Where: Chargent Base, Chargent Orders
We're pleased to announce that our Braintree payment gateway integration has been updated to allow bank account transactions using the Automated Clearing House (ACH) network.

Note: Token registration can only be initiated using our Payment Console, Payment Request, and Take Payment Component features. Subsequent transactions can be initiated in those UIs as well as our recurring batch and API calls.

Enhancements

Deprecated Credit Button - Removed
We've removed the previously deprecated Credit button from our Orders package in order to reduce clutter when editing the Page Layout for that object. For our payment gateway integrations that allow credit functionality, the active Credit button will remain available for use.

Fixes

Automated Collections - Email Notification w/ Errors - Fixed

Fixed an issue wherein the org admin would receive an email notification with "INSUFFICIENT_ACCESS_ON_CROSS_REFERENCE_ENTITY" errors each time a payment was made using the Payment Request link generated by Automated Collections.

Automated Collections - Emails Containing Admin Email Signature - Fixed

Fixed an issue wherein the emails sent to customers by Automated Collections contained the email signature of the merchant organization's Salesforce Administrator

Known Issues

Cybersource SCA - Feature Activation UI Deprecated

As the SCA protocols used for our Cybersource payment gateway integration have changed, our current SCA functionality in that integration is no longer supported. As such, we have deprecated the UI elements used to activate this feature.

We are investigating a more robust SCA solution with the goal of providing that functionality across a larger list of our payment gateway integrations. In the meantime, merchants currently using our SCA feature for Cybersource should disable it both in Chargent and within the Cybersource cabinet for their account.

For merchants who require SCA functionality at this time, please note that our Adyen payment gateway integration supports it. Please reach out to your Chargent Account Executive to learn more about that solution.

Braintree ACH - Declined Transactions in Payment Console

When collecting ACH payments using the Braintree payment gateway integration and the Chargent Payment Console, declined payments may cause the loading animation to appear and not complete. When this occurs, reload the page after 20 or more seconds in order to proceed beyond the loading animation. This bug will be resolved in a future release.

SEPA Payments in Legacy Payment Console

When configured to accept bank account payments via the SEPA network, the Legacy Payment console displays a large space between the Payment Method Type selector and the Account / IBAN fields. This does not affect payment collection.