

# Release Notes

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[Chargent v6.41]

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## Release Details

### Release Title

Chargent v6.41

### Release Installation URL

<https://www.appfrontier.com/chargent-installation.html>

## Release Overview

Chargent version 6.41 is a maintenance release that addresses issues discovered in Spring '22 preview testing. This release also includes other fixes, as well as an update to our Realex payment gateway integration, allowing for the use of Sub Account credentials.

## New Features

### Realex Payment Gateway Integration - Sub Account

**Where:** This applies to Chargent Base v6.41.

We've updated our Realex payment gateway integration to allow for the use of Sub Account credentials. This credential, once obtained from Realex, can be entered via the creation or editing of a Gateway record within the Chargent Setup Wizard.

## Fixes

### Payment Request - "CurrencyType not supported" Error - Fixed

Fixed an issue wherein a "CurrencyType not supported" error would surface for users attempting to submit a payment via Payment Request in Spring '22 preview orgs.

### Automated Collections - Stage Ordering in Dashboard & Reports - Fixed

Fixed an issue wherein the ordering of stages was incorrect in the "Stage Success" section of the Automated Collections Dashboard and related native reports. This could occur when an AC Configuration contained 10 or more stages.

**Note:** AC Configurations with 10 or more stages created prior to updating to v6.41 will continue to display out of order until a duplicate AC Configuration is created to replace them. See the "[Known Issues and Problems](#)" section of this document for the workaround.



### **Automated Collections - Stage Execution Order - Fixed**

Fixed an issue wherein the execution order of stages was incorrect for some AC Configurations of 10 or more stages.

**Note:** The execution of stages in AC Processes that triggered *prior* to updating to v6.41 will not be impacted by this update.

### **Payment Request Record Creation in AC - Fixed**

Fixed an issue wherein the Payment Request record creation via Automated Collections is prevented if the "CANNOT\_INSERT\_UPDATE\_ACTIVATE\_ENTITY" error is surfaced during the TChargentBatchProcessing batch run.

### **Cybersource Payment Gateway Integration - Soft Rejects Issue - Fixed**

Fixed an issue wherein checking the "Allow Soft Rejects" option on a Cybersource Gateway record did not function as designed and still declined such transactions.

## **Known Issues and Problems**

### **Stage Success Rates - Stage Ordering**

Orgs that had AC Configurations with 10 or more stages prior to upgrading to 6.41 may see that the stages are not ordered properly in the Stage Success Rates section of the Automated Collections Dashboard.

#### **Workaround**

To rectify this, users may create a new Automated Collections configuration with the same settings, stage setup, and AC Criteria. Once saved, enable that new configuration and disable the original.