



# Release Notes

---

## Chargent Version 6.45

<b>Release Details</b>	<b>2</b>
Release Title	2
Release Installation URL	2
<b>Release Overview</b>	<b>2</b>
<b>New Features</b>	<b>3</b>
Automated Collections - Collect Any Payment	3
Automated Collections - Flow Template	3
New Fields - Order Title & Order Descriptor	4
Paysafe Payment Gateway - Card Tokenization	4
<b>Fixes</b>	<b>5</b>
Refunds & Voids with Strong Customer Authentication Enabled Issue - Fixed	5
Billing Information Fields in Take Payment and Payment Request Issue - Fixed	5
Chargent Dashboards - Monthly Bar Charts Ordering Issue - Fixed	5
CVC Field Validation Issue - Fixed	5
NMI Payment Gateway Transaction Sync Issue - Fixed	5



## Release Details

### Release Title

Chargent v6.45

### Release Installation URL

<https://appfrontier.com/chargent-installation>

## Release Overview

Version 6.45 delivers the following updates to the Chargent application:

- The ability to activate our popular Automated Collections add-on for any payer, for any reason, using native Salesforce tools
- Tokenization for our Paysafe payment gateway integration
- Two new Chargent Order fields: Order Title & Order Descriptor

This release also delivers fixes, as well as our updated Chargent logo!



## New Features

### Automated Collections Update

**Where:** This applies to Chargent Base and Orders v6.45 and higher.

Our popular Automated Collections add-on has taken over the heavy lifting of retrying missed payments and reaching out to customers to collect. In Chargent v6.45, Automated Collections has become even more flexible. You can now activate **any** Automated Collections process for **any** payer for **any** reason. And you can do so using whichever tool best suits your business needs:

- **Manually**  
Click the [Start Collections] button on any Chargent Order record to start Automated Collections.
- **Flow:**  
Click-to-configure a Flow that pulls a list of records you'd like to begin collecting on, and activate the Automated Collections process of your choosing. We've even included a Flow template to help you get started.
- **Apex Method & API:**  
Prefer to leverage code? We've enabled this feature using Apex Methods or our own API. The sky's the limit!

### Automated Collections - Flow Template

**Where:** This applies to Chargent Base and Orders v6.45 and higher.

As part of our update to Automated Collections in 6.45, we're including a Flow template. Clone this template, then edit your new Flow to specify the records for which you'd like to trigger Automated Collections. You can choose the Automated Collections process you'd like to activate, as well as the post-collection Payment Status value of the records affected. No need to start from scratch when working with Automated Collections in Salesforce's Flow!



## New Fields - Order Title & Order Descriptor

**Where:** This applies to Chargent Base and Orders v6.45 and higher.

There are two new fields that can be added to the Chargent Orders object Page Layout; 'Order Title' & 'Order Descriptor.' These fields can be leveraged within our Automated Collections email templates in order to pull those values into emails being sent to consumers who have missed payments. This serves to better communicate the purpose of the Chargent Order record for which Automated Collections has triggered. These fields can also be referenced outside of Automated Collections email templates using Salesforce's Merge Fields feature.

**Note:** In order to populate the Automated Collections email templates with values from these two fields, simply add [[order title]] and [[order descriptor]] to your html template in the Chargent Automated Collections Templates folder in Classic Email Templates. These fields will not populate text email templates.

## Paysafe Payment Gateway - Card Tokenization

**Where:** This applies to Chargent Base v6.45 and higher.

We've updated our Paysafe payment gateway integration to enable the tokenization of card payments. Tokenization is an industry standard that reduces PCI scope and protects your business and your customers from payment fraud.



## **Fixes**

### **Refunds & Voids with Strong Customer Authentication Enabled Issue - Fixed**

Fixed an issue wherein refund, partial refund, and void transactions resulted in error "StatusCode 500" when using payment gateways with Strong Customer Authentication enabled.

### **Billing Information Fields in Take Payment and Payment Request Issue - Fixed**

Fixed an issue wherein fields left empty in the Billing Information section of the Take Payment and Payment Request forms during transactions would wipe pre-existing values from the related fields on the Chargent Order record.

### **Chargent Dashboards - Monthly Bar Charts Ordering Issue - Fixed**

Fixed an issue wherein the monthly bar charts found in the Gateway Usage reports and Automated Collections Dashboard were not ordered chronologically between year turnover (Dec. '21 to Jan. '22, for instance).

### **CVC Field Validation Issue - Fixed**

Fixed an issue wherein the CVC field in Payment Console would display field validation indicators when not in use.

### **NMI Payment Gateway Transaction Sync Issue - Fixed**

Fixed an issue wherein executing the TChargentBatchUpdateACH batch would result in an error when using the NMI Payment Gateway.

### **Cybersource & SCA-Exempt Merchant Errors - Fixed**

Fixed an issue wherein SCA-exempt merchants were unable to process payments as no values were passed to the commerceIndicator field.